

### 1 Clean the filter (do this first)

Remove the lower rack. Twist out the cylindrical filter at the bottom of the tub. Rinse it under warm running water, scrubbing lightly with a soft brush. Reinstall and run a short cycle.

### 2 Check for visible obstructions

With the lower rack out, look into the sump area for bones, glass chips, or debris. Remove anything by hand. Check that the spray arm holes aren't blocked.

### 3 Inspect the drain hose

The drain hose runs from the dishwasher to the garbage disposal or sink drain. Check for kinks or clogs where it connects. If your disposal was recently replaced, verify the knockout plug was removed.

### 4 Run the garbage disposal

A full or clogged garbage disposal will prevent your dishwasher from draining. Run the disposal for 15 seconds before starting the dishwasher.

### 5 Check the air gap (if installed)

Some installations include a small chrome fitting on the counter near the faucet. Unscrew the cap and clear any debris inside.

### 6 Call a technician for pump issues

If the filter is clean and the hose is clear but water still sits in the tub, the drain pump or check valve has likely failed. This is a repair for a certified technician. Max Appliance Repair serves Barrie, Innisfil, Orillia, and Alliston.