

Glass Cooktop No-Power Troubleshooting Checklist

Max Appliance Barrie - Simcoe County Homeowner Guide 2026

Safe Checks You Can Do

1 Clear the control lock

Hold the padlock icon about five seconds until the panel responds.

2 Reset the breaker

Find the 240-volt double-pole breaker; switch fully off, then on.

3 Dry and cool the panel

A wet or hot touch panel can lock the cooktop out.

4 Power cycle at the breaker

Off for a full minute, then on, to reset the board.

When to Call a Technician

1 Still dark after the resets

The fault is internal or electrical, not a lockout.

2 Burning smell or scorch marks

Stop and unplug or shut off the breaker; this is a fire risk.

3 Breaker trips on reset

A short circuit needs a professional, not another reset.

4 Never open a 240V cooktop

Junction box and terminal work is for a licensed pro only.

Questions? Visit maxappliancerepairbarrie.ca to get in touch.