

Washing Machine Walking or Shaking: A Homeowner's Quick Guide

How to check the common causes before you call anyone

Check These First

1 Shipping bolts

Confirm every shipping bolt has been removed from the back of the machine, not just the ones you can see easily.

2 Load balance

Redistribute the load if it is bunched to one side, or run a smaller load to see if the shaking changes.

3 Leveling feet

Adjust all four feet so the machine sits evenly, then lock them in place.

4 Floor stability

Note whether the shaking changes on a different section of floor, which can point to the subfloor rather than the appliance.

Signs It Is Time to Call Someone

1 The machine has visibly moved

Note how far it has shifted from its original position and in which direction.

2 Banging or grinding during spin

Describe the sound and when in the cycle it happens, that detail helps a technician narrow down the cause.

3 Shaking continues after the checks above

If bolts, balance, and leveling are all confirmed and the shaking continues, the cause is likely inside the cabinet.

Questions to Ask a Technician

1 What inside the machine typically causes this

Ask them to point to the part, not just name a fix.

2 Has the drain hose or supply line been checked

A machine that has walked can loosen either one without it being obvious.

3 What should I watch for after the repair

A good technician can tell you what a properly balanced cycle should sound and feel like for your model.

Work through the checks in order, and note what changes and what does not before anyone comes to look at it.

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